



# Keeping Houston Healthy

***The Houston Department of Health and Human Services (HDHHS) provides preventive health care for the residents of Houston, treatment for selected diseases and a wide range of environmental health services.***

***Preventive health services are offered at health centers located throughout Houston. HDHHS operates nine multi-service centers containing agencies that offer a variety of programs and services to the people of Houston.***



<b>La Nueva Casa</b>	1809 N. Main (713) 547-8000	<b>Northside</b>	8523 Arkansas (713) 696-5900
<b>Lyons</b>	5602 Lyons (713) 671-3000	<b>Riverside</b>	3315 Delano (713) 527-4040
<b>Magnolia</b>	7037 Capitol (713) 928-9800	<b>Southwest</b>	6441 High Star (713) 779-6400
<b>Medical Center</b>	1115 S. Braeswood (713) 794-9640 STD/HIV examination and treatment	<b>Sunnyside</b>	9314 Cullen (713) 732-5000
		<b>West End</b>	190 Heights (713) 866-4100

## *Services at Your Area Health Center*

### **AIDS/HIV Prevention**

HIV counseling and testing is provided at three health centers and a sexually transmitted diseases (STD) clinic. Family planning and maternity clients are offered HIV testing at all health centers.

Education and public information about HIV infection are provided through direct service and a hot-line. Other services include case management for HIV infected women, children and/or families and community outreach.

*HIV/AIDS Prevention* (713) 794-9092

*HIV/AIDS Information Hotline* (713) 794-9020

*Early Intervention Program* (713) 794-9661

### **Child Health**

Well-Child examinations and immunizations for children from birth through five years of age are provided at each health center. Call the health center nearest you for more information.

### **Dental Services**

Dental services are available for low-income children who are enrolled in the Children's Health Insurance Program (CHIP) and for Texas Aid to Needy Families recipients age 1 to 21. Preventive dental services are provided for enrolled prenatal patients.

(713) 794-9363

### **Epidemiology**

Epidemiology conducts disease investigations and answers questions on communicable disease.

(713) 794-9181

### **Family Planning**

Contraceptive education and services for women of child-bearing age are offered at all health centers except the Southwest Community Health Center. Services include long and short term family planning methods. Call the health center nearest you for more information.

### **Hansen's Disease**

Examination and treatment is provided at a designated health center. (713) 732-5000

### **Immunizations**

Immunizations for infants, children and adults are offered at all HDHHS health centers and at mobile sites throughout the city. Many sites have weekend and/or evening hours. For schedules and locations call (713) 794-9267.

*Recorded immunization information*

*English:* (713) 247-2411

*Spanish:* (713) 247-2412

*Immunizations for foreign travel* (713) 794-9181

### **Lead Screening**

The Childhood Lead Poisoning Prevention Project provides blood lead testing for children between 6 months and 6 years of age. Community outreach and education, environmental investigation and case management are provided. (713) 794-9349



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### **Nutrition Services**

Nutrition Services provides education and counseling on healthy nutrition. Special attention is given to inquiries on nutrition for infants and children.

### **Sexually Transmitted Diseases (STD)**

Examination, treatment and follow-up for sexually transmitted diseases including syphilis, gonorrhea, chancroid, LGV, genital herpes, chlamydia and a variety of vaginal infections are offered at three city health centers and a sexually transmitted diseases (STD) clinic. (713) 794-9020



### **Tuberculosis**

Examination, treatment and follow-up of tuberculosis (TB) cases and contacts is provided at all health centers. Many sites have evening and weekend hours. Call the nearest health center for more information.

### **Women, Infants and Children (WIC) Program**

WIC is a food supplement and nutrition education program for pregnant and post-partum mothers, infants and children up to age five who are at nutritional risk. Immunizations may be received at no cost during a

# Services for Your Community and Environment

## Air Quality

The Bureau of Air Quality Control enforces federal, state and local regulations for air pollution and monitors air throughout the city. Air Quality conducts engineering studies to assist in issuing operating permits and determining compliance by local industry.

<i>Air Quality (Outdoor)</i>	<b>(713) 640-4200</b>
<i>(Indoor)</i>	<b>(713) 640-4359</b>
<i>Daily Air Pollution Recording</i>	<b>(713) 640-4358</b>

## Animal Regulation and Care

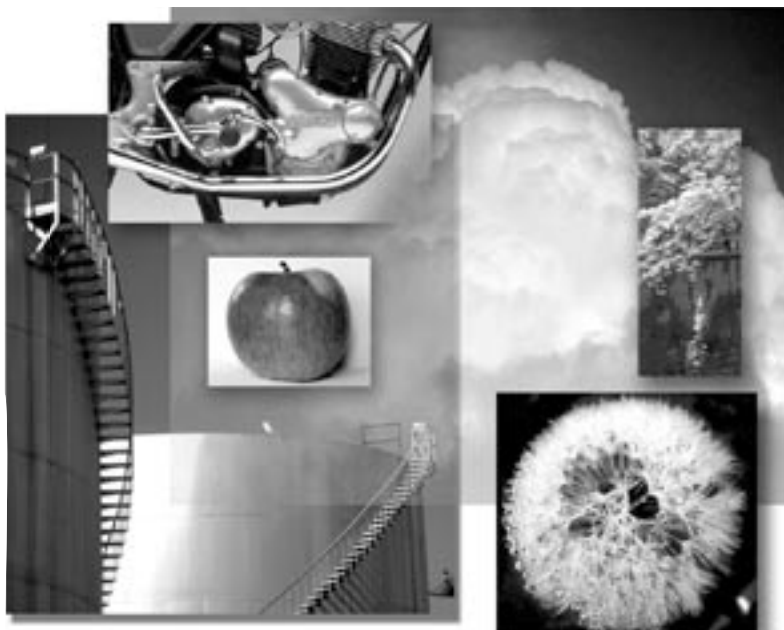
The Bureau of Animal Regulation and Care (BARC) enforces city ordinances that encourage annual rabies vaccination and licensing of pets and requires that all dogs are confined in a yard or on a leash. BARC investigates animal bites and encourages spaying/neutering to control the unwanted animal population.

<i>Animal Regulation and Care</i>	<b>(713) 238-9600</b>
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## Area Agency on Aging

The Area Agency on Aging (AAA) plans and contracts for services for senior citizens throughout Houston and Harris County. Services include nutrition for the homebound elderly and at senior centers. Other services include respite care and homemaker services, care-giver training, health and dental screenings and legal and transportation services.

**(713) 794-9001**



## Birth and Death Certificates (Vital Statistics)

All births and deaths in Houston are recorded by the office of Vital Statistics. Certified copies of birth and death certificates are provided to qualified individuals for a nominal fee. Certification of Birth Facts is available for anyone born in Texas during specific years.

<i>Vital Statistics</i>	<i>(English)</i>	<b>(713) 247-1686</b>
	<i>(Spanish)</i>	<b>(713) 247-1555</b>

## Consumer Health

Consumer Health licenses food establishments and inspects and monitors food safety in restaurants, grocery stores, meat markets and other retail, wholesale and institutional food establishments. Food service management classes are offered in English, Spanish, Vietnamese and two Chinese dialects. Temporary vendor permits are required for all events where food or drinks are served to the public.

<i>Complaints</i>	<b>(713) 794-9200</b>
<i>Food Dealer Inspection</i>	<b>(713) 794-9200</b>
<i>Food Handlers Certification Class</i>	<b>(713) 794-9200</b>

## Laboratory/ Well Water Testing

Water from private wells can be tested by submitting appropriately-collected water samples.

<i>Water and dairy</i>	<b>(713) 558-3471</b>
<i>Daily pollen/mold spore count</i>	<b>(713) 247-5846</b>
<i>For other laboratory services</i>	<b>(713) 558-3400</b>

## Lead-Based Paint Program

The Lead-Based Paint Program provides testing for lead paint content in family housing and develops effective methods to remove lead hazards from qualifying homes.

**(713) 794-9217**

## Multi-Service Centers

A network of nine community-based multi-service centers (MSC) house a variety of human services for neighborhoods. Most multi-service centers include day care, senior citizen services, employment services, substance abuse counseling, emergency services and family counseling. See back page for locations.

## Occupational Health

Occupational Health responds to citizen complaints about indoor air quality in homes, office buildings and other public places. Occupational Health also enforces the city's smoking ordinance.

<i>Indoor Air Quality</i>	<b>(713) 640-4359</b>
<i>Smoking Ordinance</i>	<b>(713) 640-4359</b>

## Public Health Engineering (PHE)

PHE monitors water quality throughout the city and the Lake Houston watersheds. In addition, PHE monitors

swimming pools and spas, hazardous wastes sites and responds to citizen complaints concerning water quality and illegal dumping of hazardous liquid and solid wastes.

<i>Lake Houston Pollution</i>	<b>(281) 233-2556</b>
<i>Swimming Pools/Spa Permits</i>	<b>(713) 640-4399</b>
<i>Water Pollution</i>	<b>(713) 640-4399</b>



# Phone Numbers

## Multi-Service Centers

Administration	
8000 N. Stadium Dr.	(713) 794-9175
<b>Acres Home MSC</b>	
8700 W. Montgomery	(713) 694-9274
<b>Denver Harbor MSC</b>	
6402 Market	(713) 670-2100
<b>Fifth Ward MSC</b>	
4014 Market	(713) 238-2248
<b>Kashmere MSC</b>	
4802 Lockwood	(713) 678-8075
<b>Magnolia MSC</b>	
7037 Capitol	(713) 928-9515
<b>Metropolitan MSC</b>	
1475 West Gray	(713) 284-1973
<b>Sunnyside MSC</b>	
4605 Wilmington	(713) 732-5030
<b>Third Ward MSC</b>	
3611 Ennis	(713) 527-4032
<b>West End MSC</b>	
170 Heights	(713) 866-4239

## Other Useful Numbers

Aging	(713) 794-9001
AIDS HOTLINE	(713) 794-9020
Air Quality	(713) 640-4200

Ambulance Inspections (713) 558-3500  
 Animal Regulation and Care (BARC)  
 (713) 238-9600

Birth Certificates  
 -English Recording (713) 247-1686  
 -Spanish Recording (713) 247-1555

Communicable Disease Division  
 (713) 794-9261

Consumer Health (713) 794-9200

Death Certificates  
 -English Recording (713) 247-1686  
 -Spanish Recording (713) 247-1555

Dental Bureau (713) 794-9363

Epidemiology - Disease Reporting  
 (713) 794-9181

Food Establishment Complaints  
 (713) 794-9200

Food Inspection Information  
 (713) 794-9200

Food Manager Class Reservations  
 (713) 794-9200

General Information, HDHHS  
 English (713) 794-9320  
 Spanish (713) 794-9499

HIV/AIDS Surveillance Program  
 (713) 794-9441

HIV Early Intervention Program  
 (713) 794-9661

HIV Prevention (713) 794-9092

HIV Info-line (713) 794-9020  
 Immunizations (713) 794-9266  
 (713) 794-9267

Immunizations for Foreign Travel  
 (713) 794-9181

Immunization Information  
 English (713) 247-2411  
 Spanish (713) 247-2412

Laboratory Services (713) 558-3400

Animal Rabies Testing (713) 558-3467

Pollen/Mold Spore Count  
 (713) 247-5846

Medical Records (713) 794-9386

Multi-Service Center Operations  
 (713) 794-9175

Neighborhood Protection  
 (713) 525-2525  
 or 311

Nutrition (713) 794-9292

Occupational Health (713) 640-4359

Sexually Transmitted Disease  
 (STD Information Hotline)  
 (713) 794-9020

Smoking Ordinance (713) 640-4359

Swimming Pool and Spa Permits  
 (713) 640-4399

TB Control (713) 278-6600

Well Water Testing (713) 558-3471

WIC Appointments (713) 794-9090



Stephen L. Williams, M.Ed., M.P.A.  
 Director

General Information in English  
 (713) 794-9320

Information en Español  
 (713) 794-9499

Information for the Deaf (TDD-TTY)  
 (713) 794-9969

HDHHS homepage  
<http://www.houstonhealth.org>

**Houston Department of  
 Health and Human Services**  
 8000 North Stadium Drive  
 Houston, Texas 77054-1823

